

Rattle Noise From Center Of Instrument Panel

Service Category Vehicle Interior

Section Interior Panels/Trim

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2009 – 2010	Venza	

Introduction

Some 2009 – 2010 Venza vehicles may exhibit a rattle condition from the center of the instrument panel. Use the following procedure to correct this condition.

Production Change Information

This TSB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	ENGINE	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Venza	4 cyl	2WD	4T3ZA3BB#AU024225
		AWD	4T3BA3BB#AU011099
	V6	2WD	4T3ZK3BB#AU023704
		AWD	4T3BK3BB#AU030732

Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
90119-A0154	Same	Bolt	1

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1073	Adjustment Procedure	0.5	90119-A0154	91	60

APPLICABLE WARRANTY

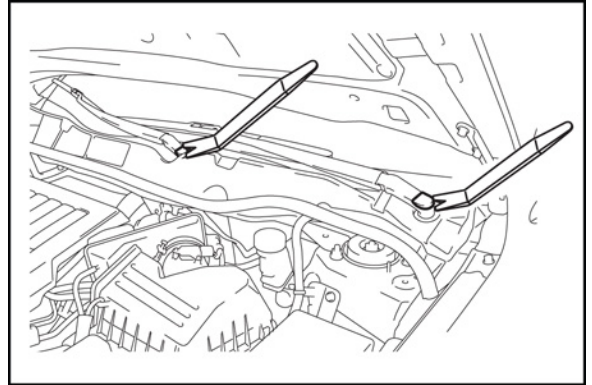
- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Repair Procedure

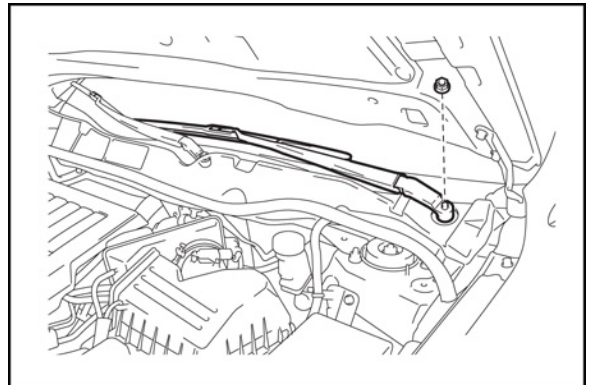
1. Using a plastic pry tool, remove the 2 front wiper arm head caps as shown in the illustration.

Figure 1.



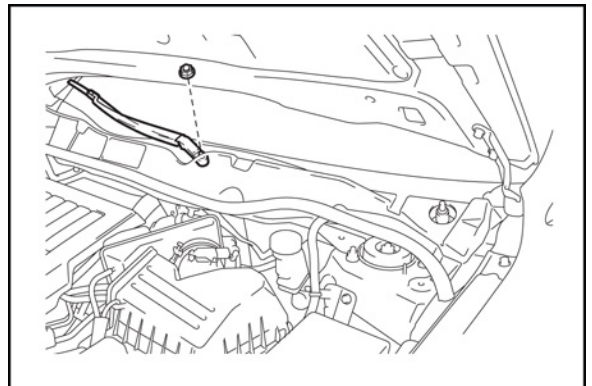
2. Remove the nut and the front wiper arm and blade assembly LH.

Figure 2.



3. Remove the nut and the front wiper arm and blade assembly RH.

Figure 3.

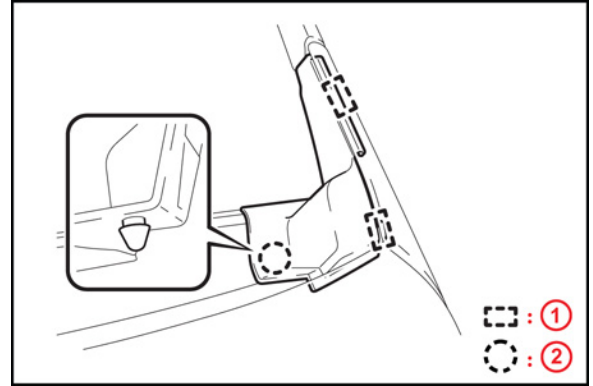


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Repair Procedure (Continued)

4. Disengage the claw and 2 guides and remove the front fender to cowl side seal LH.

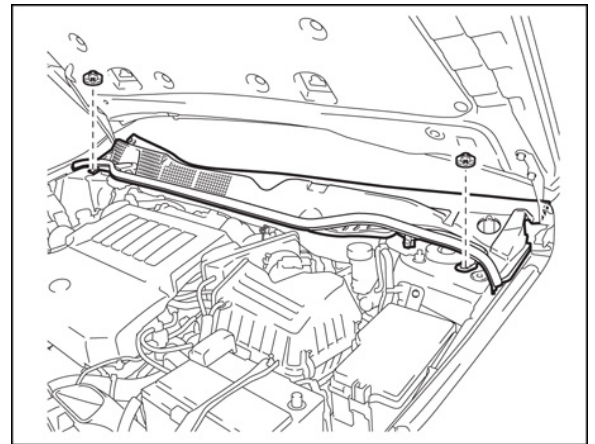
Figure 4.



1	Guide
2	Claw

5. Disengage the claw and 2 guides and remove front fender to cowl side seal RH.
6. Remove the cowl top ventilator louver sub-assembly.
 - A. Using a clip remover, remove the 2 clips.

Figure 5.

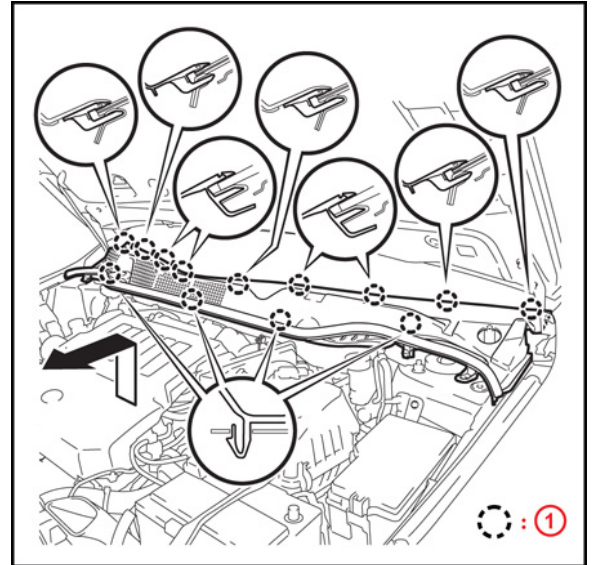


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Repair Procedure (Continued)

- B. Disengage the 13 claws and pull out the cowl top ventilator louver sub-assembly as shown in the illustration.

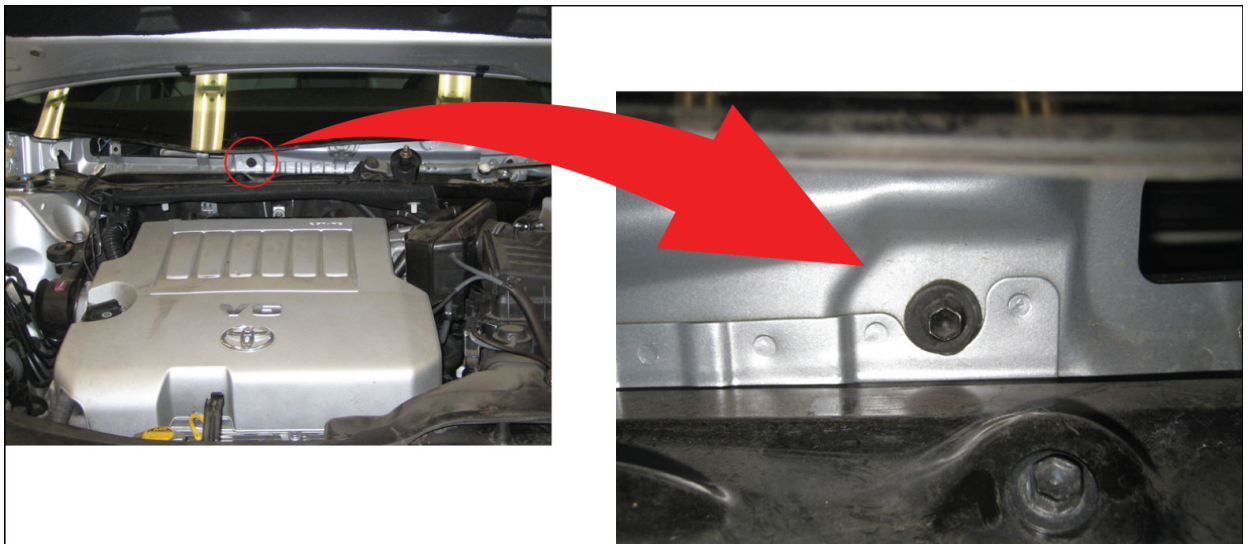
Figure 6.



1	Claw
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- 7. Remove the RH Instrument Panel Reinforcement Mounting Bolt and inspect for a loose or cross threaded condition.

Figure 7.



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Repair Procedure (Continued)

8. If the bolt is found loose, reinstall and tighten.
9. If the bolt is found cross threaded, clean the threads with 6 mm x 1.0 pitch tap and replace the bolt and tighten.

Torque: 17 N*m (175 kgf*cm, 13 ft*lbf)

NOTE

Ensure the rubber washer on the bolt is compressed to properly seal the hole.

10. Reassembly is reverse of disassembly.
11. Road test to confirm repair.