

# Door Panel Trim Delamination

**Service Category** Vehicle Interior

**Section** Interior Panels/Trim

**Market** USA

Toyota Supports ASE Certification

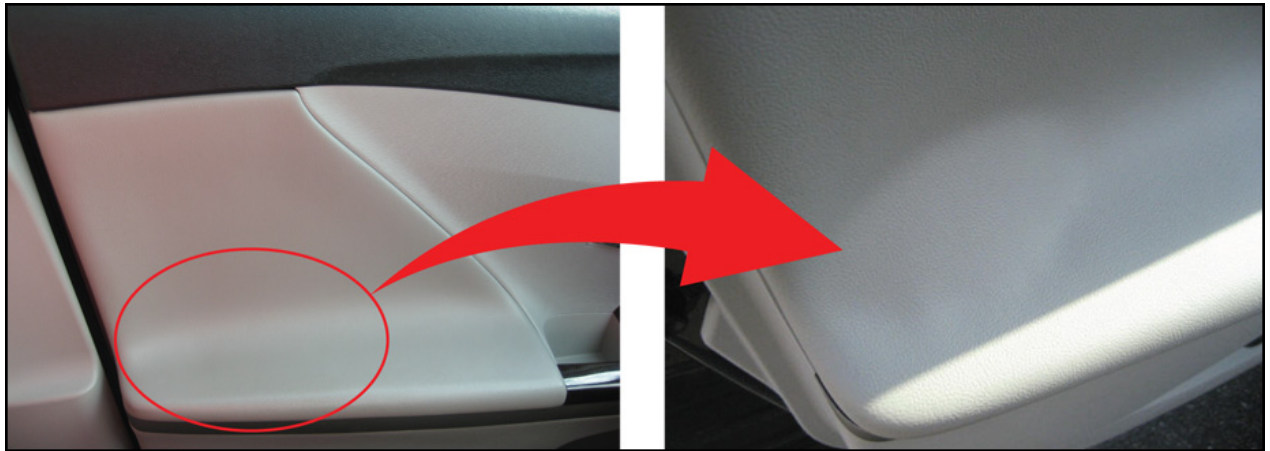
## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2009	Venza	

## Introduction

Some 2009 model year Venza vehicles may experience a condition where the front or rear door panel trim delaminates. Improved door panels have been developed to correct this condition.

**Figure 1.**



## Production Change Information

This TSB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	ENGINE	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Venza	4cyl	FWD	4T3ZE11A#9U015169
		AWD	4T3BE11A#9U007050
	V6	FWD	4T3ZK11A#9U015570
		AWD	4T3BL11A#9U019381

## Door Panel Trim Delamination

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### Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
670301	R & R Front Door Panel Assembly	0.3	67610-0T0#0-## 67620-0T0#0-##	68	15
Combo A	Opposite Side	0.3			
670311	R & R Rear Door Panel Assembly	0.3	67630-0T0#0-## 67640-0T0#0-##	68	15
Combo A	Opposite Side	0.3			

#### **APPLICABLE WARRANTY**

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
67610-0T0#0-##	Same	Board Sub-Assy, Front Door Trim RH	1
67620-0T0#0-##	Same	Board Sub-Assy, Front Door Trim LH	1
67630-0T0#0-##	Same	Board Sub-Assy, Rear Door Trim RH	1
67640-0T0#0-##	Same	Board Sub-Assy, Rear Door Trim LH	1

## Door Panel Trim Delamination

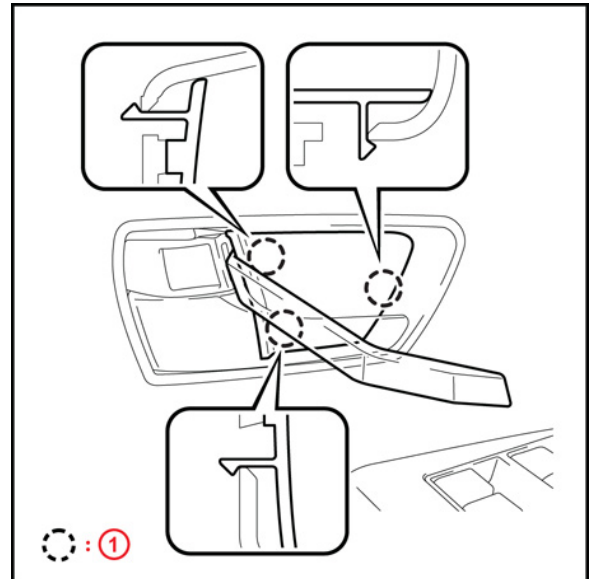
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### Repair Procedure

#### Front Door

1. Disconnect the cable from the negative (-) battery terminal.
2. Using a molding remover, disengage the 3 claws and remove the front door inside handle bezel plug.

**Figure 2.**



<b>1</b>	Claw
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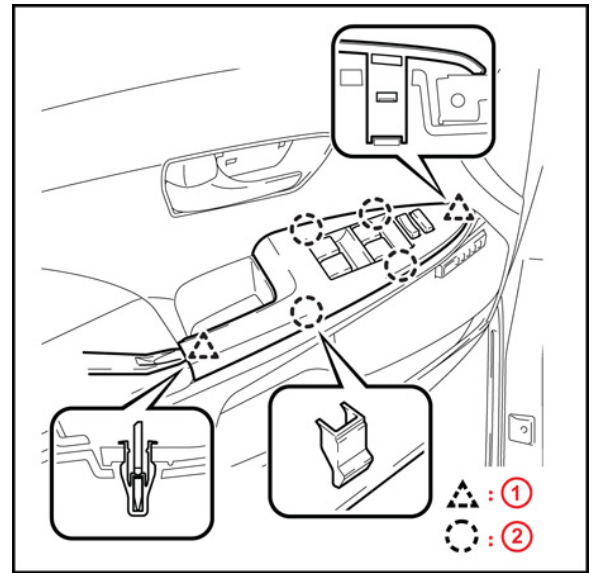
## Door Panel Trim Delamination

### Repair Procedure

#### Front Door (Continued)

3. Remove the power window regulator master switch assembly with front door armrest base panel (for Driver Side).
  - A. Using a molding remover, disengage the 2 clips and 4 claws.

**Figure 3.**



<b>1</b>	<b>Clip</b>
<b>2</b>	<b>Claw</b>

- B. Disconnect the connector and remove the power window regulator master switch assembly with front door armrest base panel.

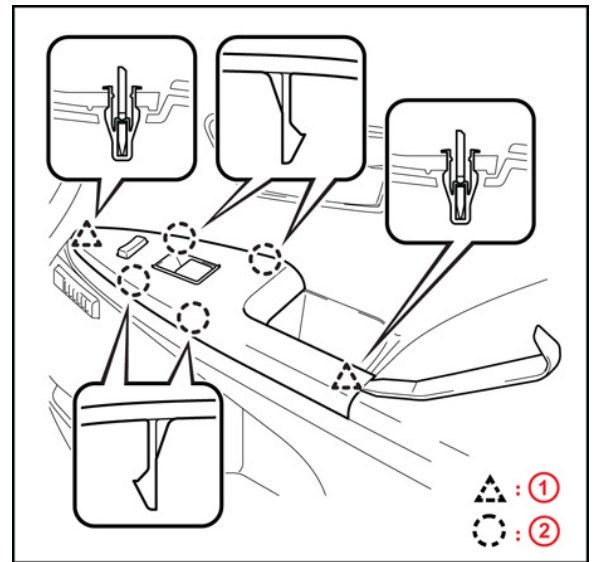
## Door Panel Trim Delamination

### Repair Procedure

#### Front Door (Continued)

4. Remove the power window regulator switch assembly with front door armrest base panel (for passenger side).
  - A. Using a molding remover, disengage the 2 clips and 4 claws.

**Figure 4.**



<b>1</b>	<b>Clip</b>
<b>2</b>	<b>Claw</b>

- B. Disconnect the connector and remove the power window regulator switch assembly with front door armrest base panel.

## Door Panel Trim Delamination

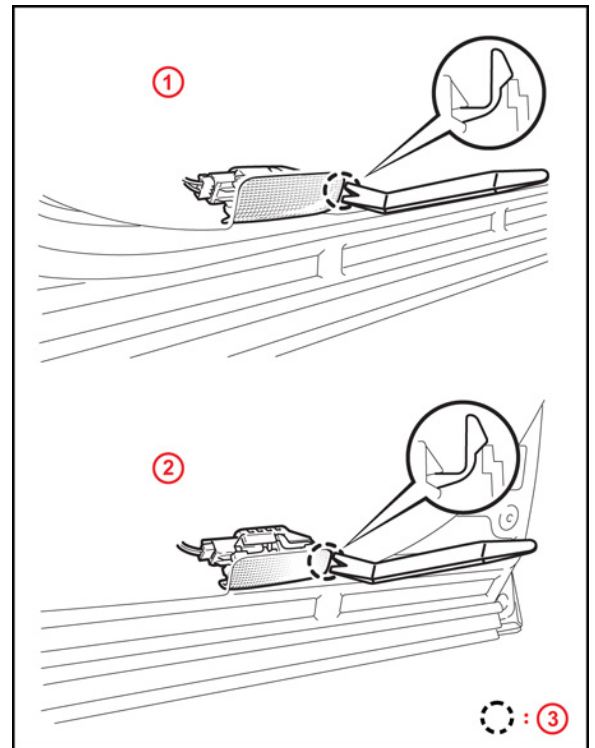
### Repair Procedure

#### Front Door (Continued)

5. Remove the courtesy light assembly.

A. Using a plastic pry tool, disengage the claw.

**Figure 5.**



1	LH Side
2	RH Side
3	Claw

B. Disconnect the connector and remove the courtesy light assembly.

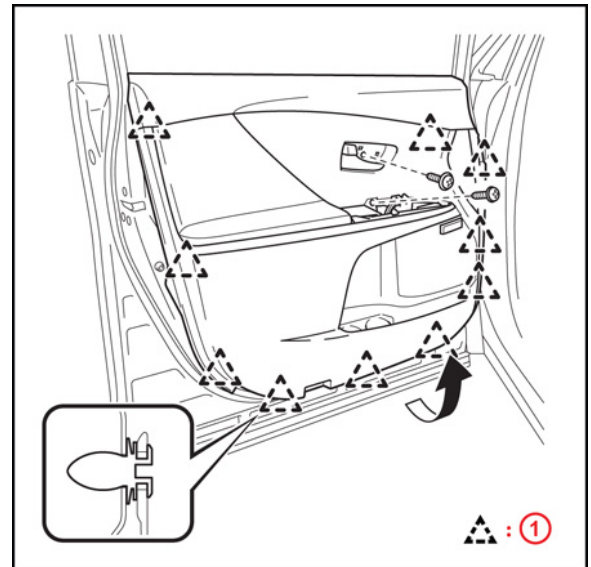
## Door Panel Trim Delamination

### Repair Procedure

#### Front Door (Continued)

6. Remove the front door trim board sub-assembly.
  - A. Remove the 2 screws.

Figure 6.



<b>1</b>	Clip
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- B. Using a clip remover, disengage the 10 clips.
- C. Pull out the front door trim board sub-assembly in the direction indicated by the arrow as shown in the illustration.
- D. Raise the front door trim board sub-assembly and remove the front door trim board sub-assembly together with the front door inner glass weatherstrip.

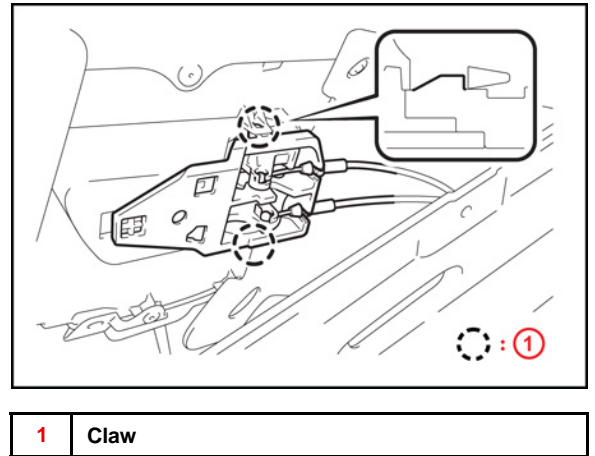
## Door Panel Trim Delamination

### Repair Procedure

#### Front Door (Continued)

- E. Disengage the 2 claws and disconnect the front door inside handle sub-assembly.

**Figure 7.**

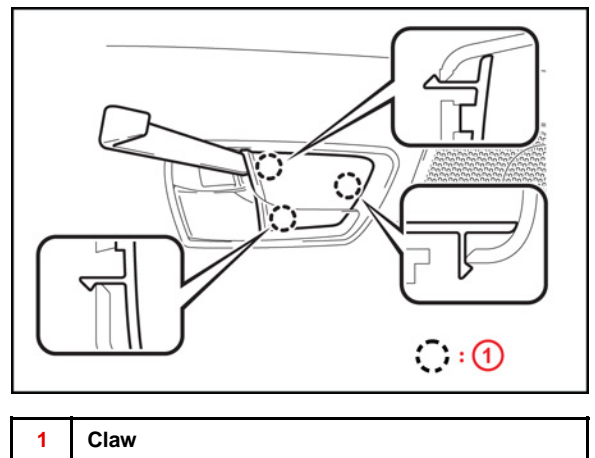


7. Reassembly is reverse order of disassembly procedure.

#### Rear Door

1. Disconnect the cable from the negative battery terminal.
2. Using a molding remover, disengage the 3 claws and remove the rear door inside handle bezel plug.

**Figure 8.**





## Door Panel Trim Delamination

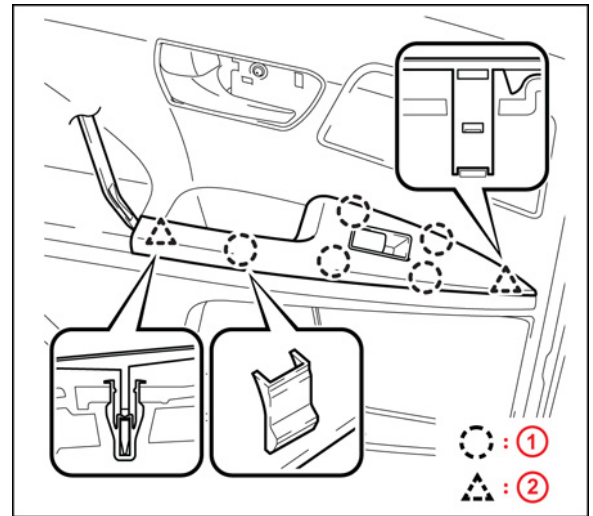
### Repair Procedure

#### Rear Door (Continued)

3. Remove the rear power window regulator switch assembly with rear door armrest base panel.

A. Using a molding remover, disengage the 2 clips and 5 claws.

**Figure 9.**



1	Claw
2	Clip

B. Disconnect the connector and remove the rear power window regulator switch assembly with rear door armrest base panel.

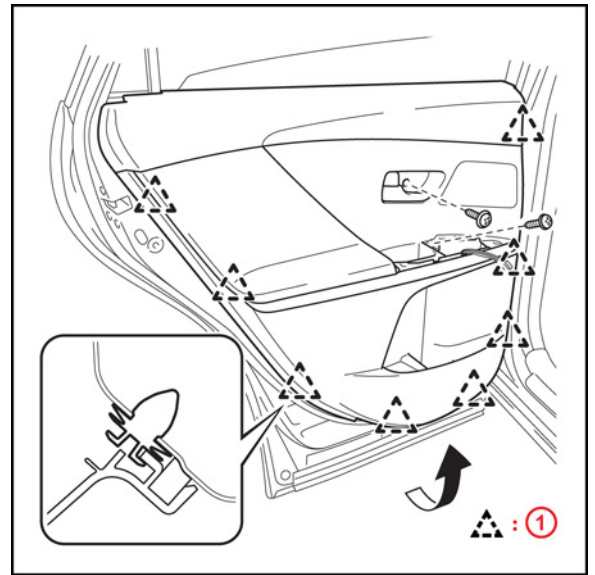
## Door Panel Trim Delamination

### Repair Procedure

#### Rear Door (Continued)

4. Remove the rear door trim board sub-assembly.
  - A. Remove the 2 screws.

Figure 10.



- B. Using a clip remover, disengage the 8 clips.
- C. Pull out the rear door trim board sub-assembly in the direction indicated by the arrow as shown in the illustration.
- D. Raise the rear door trim board sub-assembly and remove the rear door trim board sub-assembly together with the rear door inner glass weatherstrip.

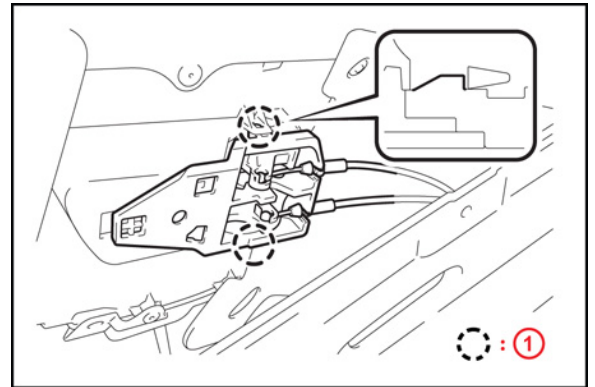
## Door Panel Trim Delamination

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### Repair Procedure

#### Rear Door (Continued)

- E. Disengage the 2 claws and disconnect the rear door inside handle sub-assembly. **Figure 11.**



<b>1</b>	<b>Claw</b>
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- F. Disconnect the connector (for 13 Speakers).
5. Reassembly is reverse order of disassembly procedure.